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## Manitoba Organization of Disc Sports

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<b>Title</b>	<b>Refund Policy</b>
<b>Owner</b>	<b>MODS Staff</b>
<b>Approval By</b>	<b>MODS Board of Directors</b>

<b>Originally Approved:</b> March 22, 2017	<b>Last Reviewed:</b> Feb 19,2025	<b>Last Revised:</b> Feb 19,2025
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### **1. Purpose**

The purpose of this policy is to outline the process and the situations for which MODS will refund purchases of services and/or products.

### **2. Policy/Protocol**

This policy covers all transactions conducted with MODS, unless explicitly overridden by a written contract with MODS.

#### **2.1.MODS Membership Fees**

MODS will issue a full refund of membership fees within the first 30 days for which membership was purchased on a case-by-case basis at MODS discretion. To request a refund, the MODS member must contact MODS staff directly by email and provide any relevant documentation (medical, etc.) to support this request. There will be no refunds to another player after this 30-day period.

#### **2.2.Team and Individual Registration Fees**

2.2.1. There will be no refund of team or individual fees unless:

i. The vacancy arising from this refund can be filled by a player or team from the waiting list

and/or;

ii. the player/team has appealed to MODS staff with proof of extenuating circumstances beyond the control of the player or team. Team members electing to play for a different team are not extenuating circumstances. Teams who have less than the minimum number of players are also not an extenuating circumstance.

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2.2.2. There will be no refunds issued to teams/individuals who have their membership status suspended or revoked for disciplinary reasons.

### **2.3. Junior Provincial Teams**

In the event that a player wishes to withdraw from a junior provincial team, the player must email MODS staff to confirm their withdrawal from the program. If the athlete withdraws prior to the team deposit being paid, no fees shall be applied. Should the athlete withdraw following the team deposit being made, no refund shall be given and no additional charges shall be incurred by the athlete.

### **2.4. League**

2.4.1. Cancellations of League Programming: MODS reserves the right to cancel league programming. Factors considered may include, but are not limited to, low registration, risk to the health and safety of teams/individuals, and closure of facilities. In the case of a league cancellation, all fees will be refunded.

### **2.5. Merchandise**

All merchandise is final sale. MODS will not issue refunds on merchandise. Exchanges and replacements may be done on a case by case basis.

## **1. Appeal**

The decision may be appealed in accordance with the MODS Appeals Policy.

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